Thank you for taking the time to meet with us today. My name is \_\_\_\_\_\_\_\_and I will be facilitating today’s discussion. My colleagues’ \_\_\_\_\_\_ and \_\_\_\_\_\_ will be helping me to take notes. This discussion should take approximately 90 minutes. All responses will be kept confidential. This means that your responses will only be shared with the research team but we will not use your name if you are uncomfortable with that. Please remember that you don’t have to talk about anything you don’t want to and can end the interview at any time. There are no wrong answers so please be as honest as possible as ALL your opinions are valuable to us. Are there any questions about what I have just explained? Are you willing to participate in this interview?

**Introductions**

Please tell me your name and your favourite colour. Tell me about your family. How many people? How many children? What are their ages (<5’, >5’s)? What is your ethnicity or caste? What about level of education? **(Use this as an opportunity to collect all the demographic information you need).**

Now I’d like for you to tell me one funny thing that happened to you yesterday and how it made you feel. *[Encourage everyone to say something different. Aim is to practice drawing on real experiences not generalities.]* **You could also use an icebreaker or ask another question which you feel would be appropriate in the context you are working in. The idea is to establish rapport and get people to feel at ease.**

**Questions (Women, mothers that have participated in all 3 sessions)**

1. Have you seen or participated in any programs or activities run by other organisations in your community? If yes, what were they?
2. Are you familiar with Mum’s Magic Hands? What is it? What does it mean to you?
3. What did you like about Mum’s Magic Hands? What did you dislike?
4. What were the main messages of the Mum’s Magic Hands program? Were these messages relevant to you and your family? How?
5. Were these messages believable in the context of your daily life? (Or were they too farfetched/you were unable to relate?).
6. Were the messages of the Mum’s Magic Hands program any different than those that you have heard in the past? What was different about the messages?
7. When is it important to wash hands with soap?
8. What is the impact of not washing hands with soap at the important times?
9. Are there any times that people wash their hands without using soap? i.e. with water only? When are these times? Why do they use only water?
10. After participating in the Mum’s Magic Hands program, did you do anything differently/has anything chnaged?
11. Did the program have an impact on your other family members? Who? How?
12. Which aspects of the program, if any, worked well for your children? Adult men?
13. If we were to implement the program again, what would you recommend we do differently?

**Questions (Men)**

1. Have you seen or participated in any programs or activities run by other organisations in your community? If yes, what were they?
2. Are you familiar with a Mum’s Magic Hands? What is it? What does it mean to you?
3. What specific components of the program are you aware of? (probe for nudges – footsteps, mirrors – posters, activities with mothers, etc.)
4. Of the above mentioned program components, which ones did you like the most?
5. When is it important to wash hands with soap?
6. Why is it important to wash hands with soap?
7. What is the impact of not washing hands with soap at the important times?
8. Are there any times that people wash their hands without using soap? i.e. with water only? When are these times? Why do they use only water?
9. After your wife/sister/mother participated in the Mum’s Magic Hands program, did you notice any changes in her hand washing practice at home? What about the children? Yourself?
10. What recommendations do you have for us to improve the program?

**Questions (children)**

1. Have you heard of Mum’s Magic Hands? What is it? What does it mean to you?
2. Have you participated in any Mum’s Magic Hands activities with your mother, aunt, grandmother, etc? Which ones?
3. Of the activities that you participated in, which one was your favourite? Why?
4. Of the activities that you participated in, which one did you like the least? Why?
5. What did you think of the hand washing reminders in your home and the community - footsteps, mirror, posters, stickers at home, etc. - (like or dislike and why)?
6. When is it important to wash your hands with soap?
7. Why is it important to wash your hands with soap?
8. What happens if you don’t wash your hands with soap at key times?
9. Are there any times that people wash their hands without using soap? i.e. with water only? When are these times? Why do they use only water?
10. Did you do anything differently at home after participating in the program? Please explain?
11. Do you have any ideas on how to make the program better for children such as yourself?

**Wrap up and Thanks**

Before we end the session was there anything we’ve talked about today that was really interesting or surprising – what and why? Please feel free to ask any questions you have for us.